Manage your Consumer Account$
from the palm of your hand

Want to check your health care account balances and submit receipts from anywhere? There's an app for that!

The Consumer Accounts with UMR mobile application lets you easily and securely access your health benefit accounts, submit claims and upload receipts at any time. You have quick access to common tasks with an easy-to-use design that helps make sense of your health and financial information.

Stay up to speed

The Consumer Accounts with UMR app can get you to the health care account information you need – fast. Wondering whether you have enough money to pay a bill or make a purchase? UMR puts the answers at your fingertips.

- Check account alerts
- View claims requiring receipts
- Log in with face ID authentication
- View charts summarizing account information
- Quickly check available balances and account details for Consumer Account$
- Find links to an external web page to obtain helpful information, such as a list of eligible expenses
- Use your device of choice – including iPhone®, iPad®, iPod touch® and Android™ smartphones and tablet devices

Get started with the Consumer Accounts with UMR app

1. Begin by downloading the Consumer Accounts with UMR mobile app from the Apple App Store or Google Play.
2. If you are a new mobile app user, select "**New User? Set up your account**" to register.
3. If you experience issues logging in, email **umr-fsa@umr.com** or call **800-826-9781**.

Download on the App Store

ANDROID APP ON Google Play

over »

UMR℠

A UnitedHealthcare Company

Tap and take action

Make a payment, capture a receipt or take any number of actions – whether you're on the couch or waiting in line. Using Consumer Accounts with UMR, you can get it done fast and enjoy the rest of your day:

- Submit claims for any of your eligible expenses on your accounts that display in the application
- Snap a photo of a receipt and submit with a new or existing claim, or store in the app or on your phone for later use in claim filing
- Determine if an expense is 213(d) eligible*
- Enter and view expense information and receipts
- Report a debit card as lost or stolen

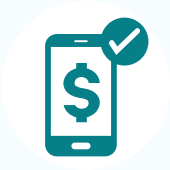
Imagine what you can do with the Consumer Accounts with UMR app

Get reimbursed quickly

Let's face it – no one really likes to deal with health care issues. Sometimes when you do, you may forget to use your health benefits card. No problem. When you pay for a qualified medical expense using your own money, you can get reimbursed from your pre-tax account. File a claim with a receipt right from your phone.

Scan and manage receipts

Why is it that the one receipt you need is always the one you can't find? The Consumer Accounts with UMR mobile app lets you record a health expense and capture the receipt the moment the transaction happens. That's peace of mind with a touch of a button.



Check balances

Wondering whether you can pay for an elective procedure or a mounting bill? Do a quick account check to see your current balance. No need to wait for an answer – it's right at your fingertips.

If you need additional assistance with the Consumer Accounts with UMR app, please see the login help information in the app or call 800-826-9781

*213(d) medical expenses refer to Section 213 of the Internal Revenue Code. The IRS defines qualified medical care expenses within the IRS Section 213(d).

©2021 United HealthCare Services, Inc. UM1372 0921 UA
No part of this document may be reproduced without permission.

UMR℠
A UnitedHealthcare Company